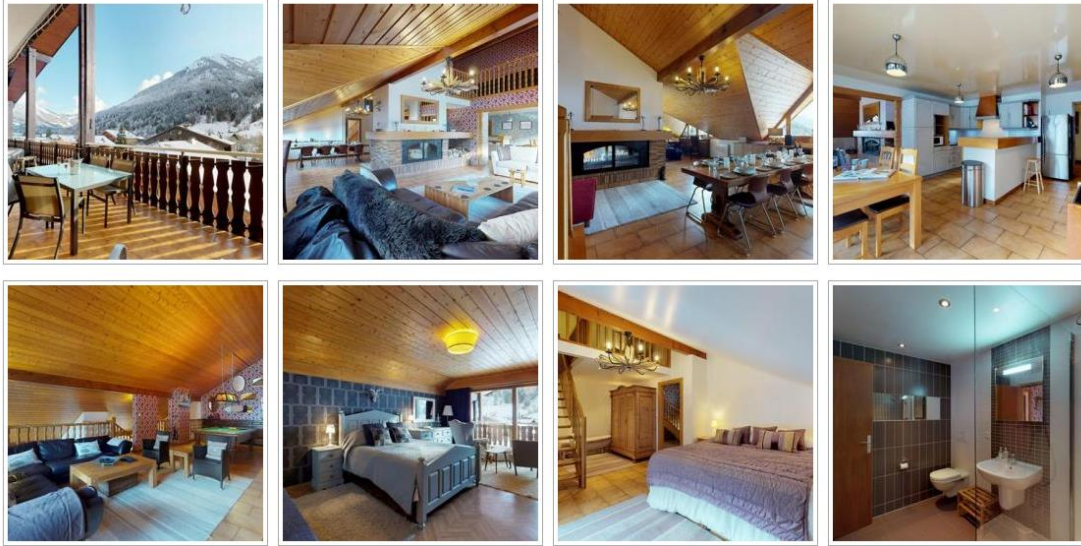


Covid Policy for Penthouse Caribou



We operate extremely high cleaning standards and practices in normal circumstances but to reassure all of our guests during these unprecedented times we have put extra steps in place to protect you, our guests and our cleaning staff.

Personal hand hygiene is one of the most important factors in not transferring this virus. Hand gel will be available in the chalet boot room and at the entrance to the chalet. However, thorough hand washing with hot water for at least 20 seconds is the recommended standard and we invite all guests to use the hand gel in the boot room and then additionally, on entry to the chalet wash their hands in the hall bathroom before advancing through the chalet.

We have removed all of the cushions, throws and soft furnishings as we cannot launder these weekly during the busy season.

Half an hour before your departure time please can you open all of the windows and patio doors a small amount to ventilate the chalet.

Please strip the bed linen from your beds and put this in your personal laundry bag in your room along with your towels. Grey hot tub towels to be left in the purple linen bag in the hall please.

Bed linen and towels will all be washed and ironed at the highest temperatures.

Please put all crockery, cutlery and glassware through the dishwasher daily as you use it rather than hand washing it. On departure day we will put all saucepans, baking trays and coffee pots etc through the dishwasher so that everything has then been cleaned at a high temperature.

Please dispose of all of your rubbish from every bathroom and take all refuse and recycling to the designated bins in the car park adjacent to the chalet.

Please empty the fridge and dispose of any leftover/ unused food items.

After the chalet has been cleaned a team will go through the chalet and sanitize all of the "high touch" areas such as the door handles, light switches and sockets, handrails, taps, wardrobe and drawer handles etc etc .

All of our cleaning materials, dusters, mops etc will be washed at high temperatures and the vacuum cleaner emptied and sanitized weekly. New cleaning cloths and materials will be available for guests to carry out continuous cleaning where they feel necessary.

Thank you for keeping everyone safe.